

# County Website Privacy Statement

## Information Privacy

Saint Louis County (the County) is committed to protecting your privacy on-line. The following policy statements describe how individual information will be handled by the County while using our services. The compilation (collection and arrangement) of all use of this site is the exclusive property of Saint Louis County. This policy is subject to change; so it is recommended that individuals refer back to this statement periodically.

## Terms of Use

By visiting this Site of Saint Louis County, Missouri, users agree that they will not use the Site for any unlawful activity or use it in any way that would violate the following terms and conditions.

## Applicable Law

St. Louis County, Missouri is subject to the Missouri Sunshine Law (RSMo. 610.010 to 610.200), which governs public records of governmental bodies. Any information acquired through the use of St. Louis County's web site may be subject to public disclosure pursuant to the Missouri Sunshine Law; and the Sunshine Law may limit any provisions of this Privacy Statement. St. Louis County, Missouri reserves the right to change any provisions of this Privacy Statement at any time without notice.

## Accuracy and Reliability of Data Disclaimer

Saint Louis County presents the information on this web site as a service to the public. We try to ensure that the information contained herein is accurate and reliable, but it is not guaranteed or warranted. Assessing accuracy and reliability of information is the responsibility of the user. The County shall not be liable for errors contained herein or for any damages in connection with the use of the information contained herein.

## User Privacy

Saint Louis County collects no personally identifying information about users or subscribers to our web site except when specifically and knowingly provided by users.

The IP (Internet Protocol) numbers of computers used to visit this site are logged on our web servers. This is a routine and common web server feature. These numbers may be used in statistical analysis of our website to better plan and design services and facilitate access to them. No marketing databases are created nor is any commercial use made of any such data. These numbers are typically assigned randomly by your Internet Service Provider (ISP) and are associated with your service provider's name, not yours.

All e-mail addresses maintained by Saint Louis County contain the names of people who voluntarily communicated with or requested information from us. E-mail addresses or any personally identifying information about individuals or organizations/companies are not sold or rented to any governmental or commercial entities. When a user gives us his/her e-mail address for purposes of communicating

with or requesting information from the County, that communication becomes a part of the public record and may be subject to disclosure under applicable Missouri and/or Federal statute(s).

## Use of Cookies

Saint Louis County's web servers may place a "cookie" on the hard drive of a user's computer. The cookie itself does not contain any personally identifying information. It enables the County's web servers to manage communications between the server and the browser.

## Site Security

When you use your credit card, debit card, on-line checks or electronic funds transfer to do business on the Saint Louis County site or provide your social security number as part of our on-line job application system, we protect the integrity and privacy of your account information with appropriate technologies. Our systems may use internet data encryption technology, known as the Secure Sockets Layer (SSL) protocol, Secure Hypertext Transfer Protocol (SHTTP) and others as we deem appropriate.

However, even with these technologies, it is not always possible to prevent unauthorized access or unauthorized disclosure. The County makes no representation and assumes no responsibility or liability concerning the accuracy of the information or for any loss that might result to the user by the use of this web site. Please be aware that in the event of unauthorized access, unauthorized disclosure, third party intervention, or if any loss occurs due to error, omission, or inaccurate information being displayed on this web site, the County reserves the right to recover any unpaid fees and/or taxes.

## Intrusion Detection

For security purposes and to help ensure this service remains available to you, we may use special software programs to monitor site and network traffic to identify unauthorized attempts to upload or change information, or otherwise to cause damage to this computer system. These programs collect no information that would directly identify individuals, but they do collect information that could help us identify someone attempting to tamper with this web site.

If you use this site, you should understand that all activities may be monitored and recorded. Anyone using this system expressly consents to such monitoring. If such monitoring reveals possible evidence or information of criminal or suspicious activity, monitoring records may be provided to law enforcement officials.

Except for authorized law enforcement investigations or violations of our terms of use, we make no other attempts to identify individual users or their usage habits. We only use raw monitoring data logs for determining trends in usage patterns and in diagnosing system problems.